S-HELP Project

Securing Health.Emergency.Learning.Planning

Development of Decision Support Tools for Improving Preparedness and Response of Health Services Involved in Emergency Situations

Dr Karen Neville – Principal Investigator

Matthew Scott MSc – Developer S-HELP

www.fp7-shelp.eu

Overview

Agenda

- Objectives of S-HELP
- **Deliverable** : Emergency Management phases mapped to system process
- **Framework** : An integrated development and learning lifecycle
- **Activities** : Structure of S-HELP and Work Package Flow
- **Deliverable** : Focus on users and their requirements
- S-HELP partners and consortium

European Commission: Seventh Framework Programme

- Under the Seventh Framework, the research theme is **<u>Security</u>**

    – Aims to develop the <u>technologies</u> and <u>knowledge</u> for building capabilities needed to **ensure the security of citizens from threats**

- € 3.5 million

- 2014-2017

- 11 partners from 7 countries
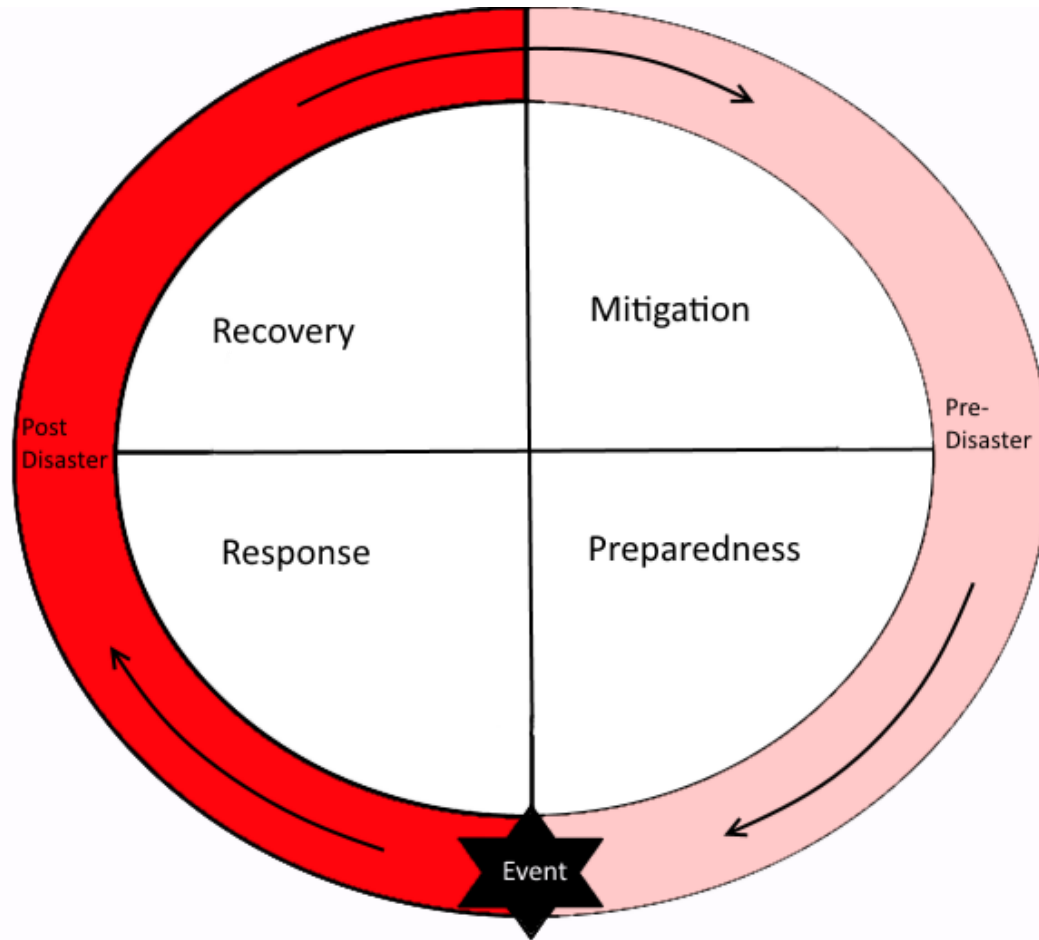
Objectives

More specifically, we aim to:

1. Define an interoperability standard to enable communication and coordination across different geographical areas and cultural settings

2. End-user and partner driven solution to meet needs of different users from partner countries in Europe and beyond

The central aim of the S-HELP project is to develop and deliver a holistic framed approach to healthcare during each phase of the emergency management cycle: preparedness, response and recovery.
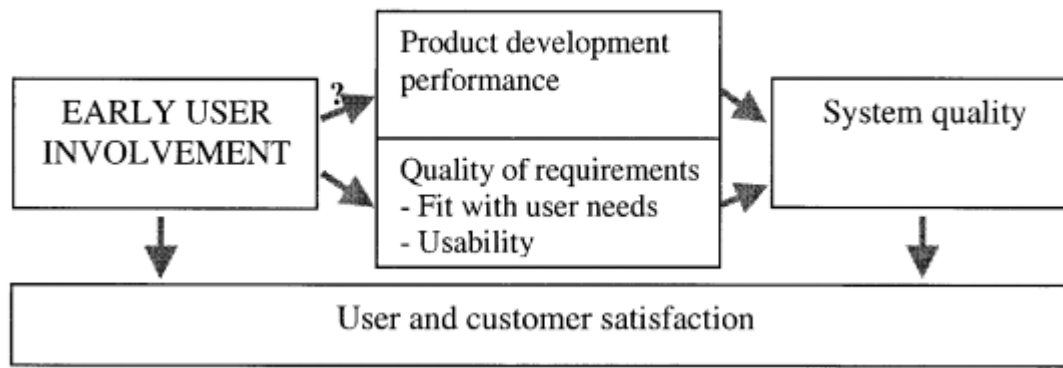
3. Define and apply an interoperability standard for multiple agencies jointly responsing to a disaster

4. Advancing the design and application of current available solutions, to improve preparedness, response and recovery in emergency situations

5. Delivering decision supporting tolls for emergency preparedness, response and recovery, tested, evaluated and enhanced through quality, end user designed emergency scenario's

Emergency Management

Focus on Users

- Focus on users and tasks
- Use of simulations and prototypes to carry out real work
- Use of agile development method
- Performance and reactions monitored
- Users value functional features of a system that are useful in helping them complete their tasks rather than generic system attributes

Focus on Users

USERS access S-HELP via mobile devices or web pages

Access Control (Login, authentication authorisation)

Social media trawling & risk communication

User Interface

Existing C3 / Dispatch User Interface

Vector Command User Interface with S-HELP addins

Users' Existing models

S-HELP CORE APPLICATIONS:

Mitigation and Preparedness:
- EM Tutor,
- Collaborative tools
- EM intelligence
- Logistics
- Learning Simulator Management / Skills

Response:
- Tutor as Prompt
- Decision Support Systems
- Central Repository
- Logging
- Logistics
- Incident Based Reasoning System

Recovery:
- Reporting: Baseline, Performance, EM Intelligence
- Post Evaluation

Computer Software

S-HELP application servers and databases, including :
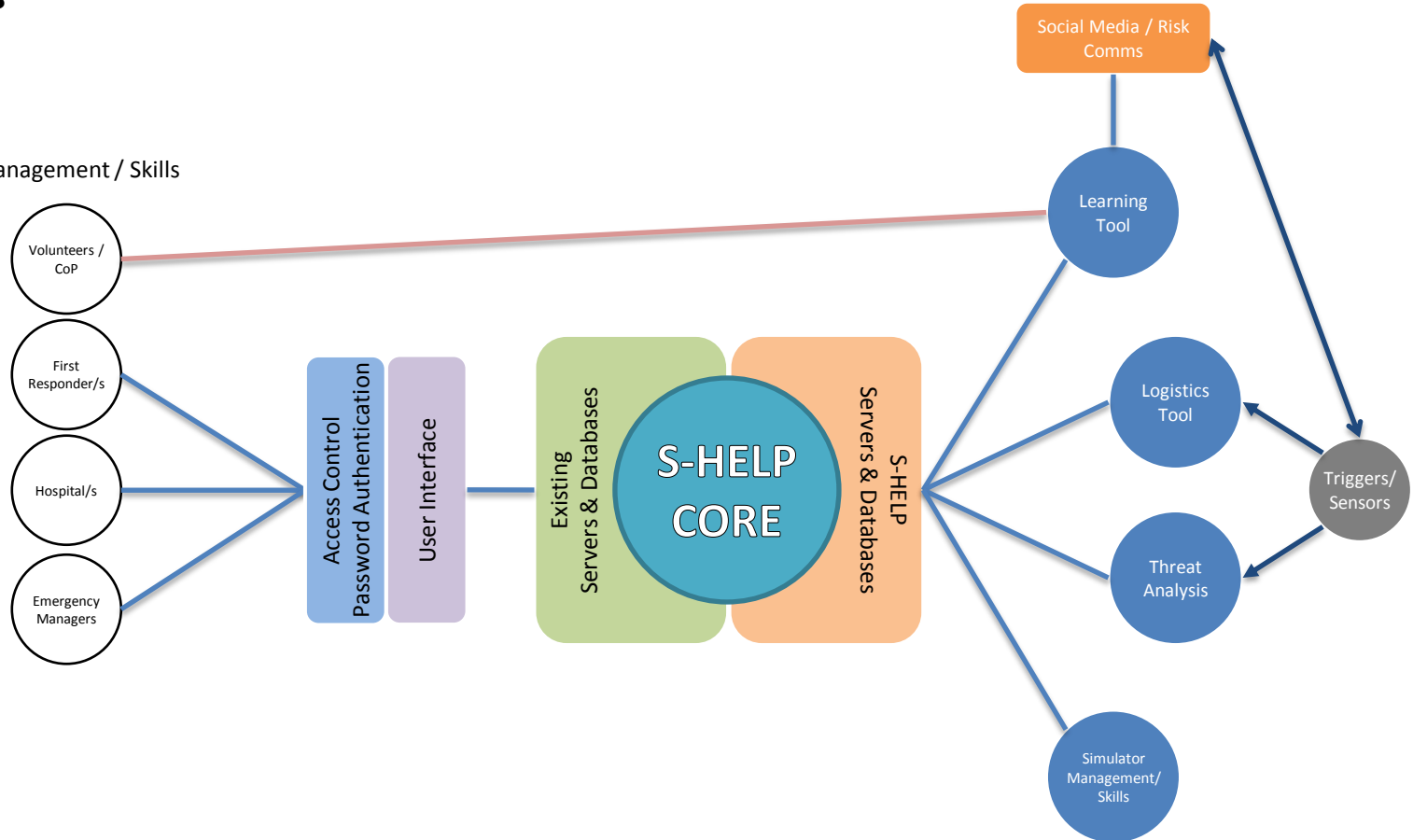- KMS
- LMS
- GeoData
- Repository with Taxonomy

Existing servers and databases

Computer Hardware

Mitigation and Preparedness

Context Diagrams

- EM Tutor,
- Collaborative tools
- EM intelligence
- Logistics
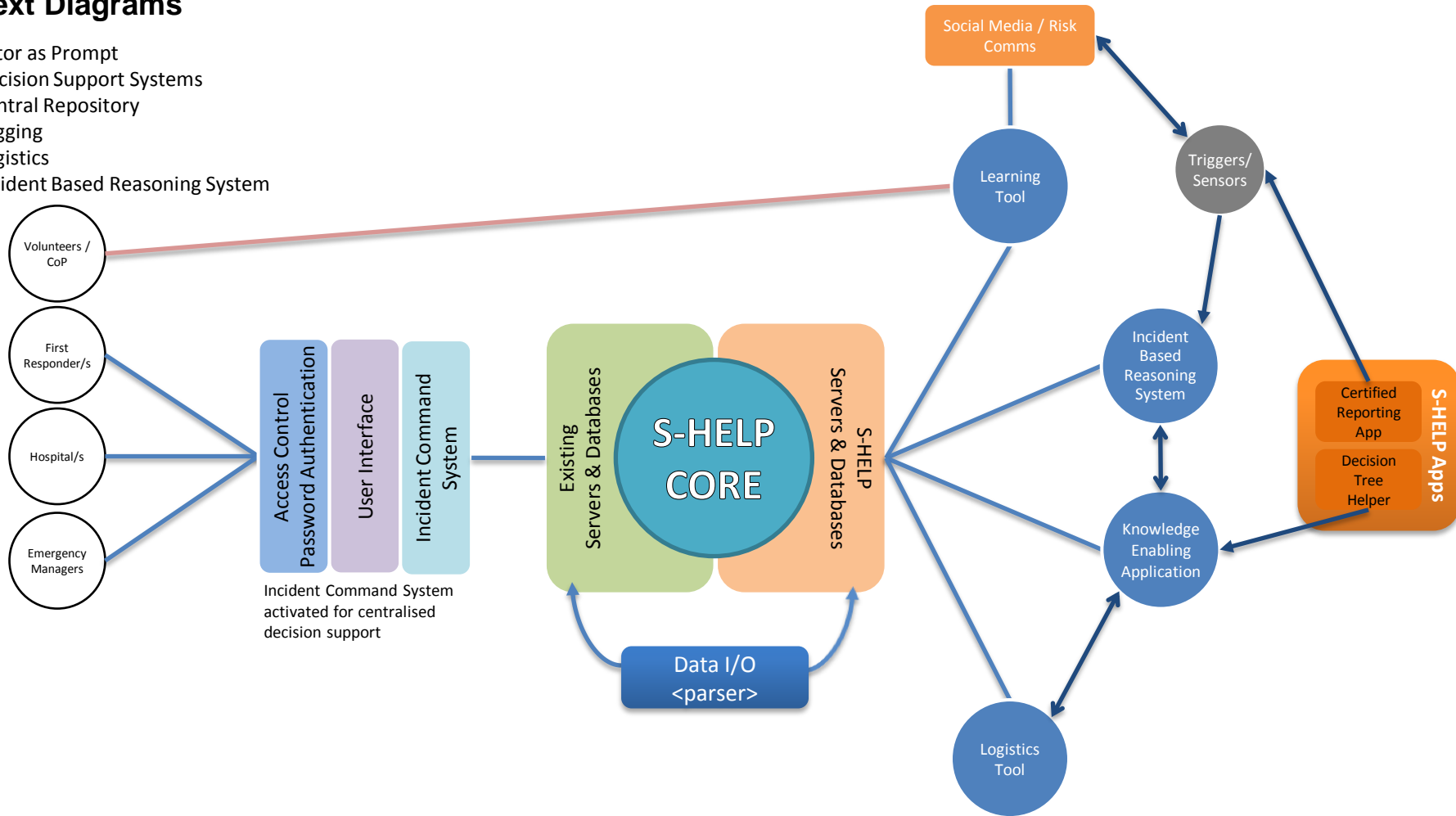- Learning Simulator Management / Skills

Response

Context Diagrams
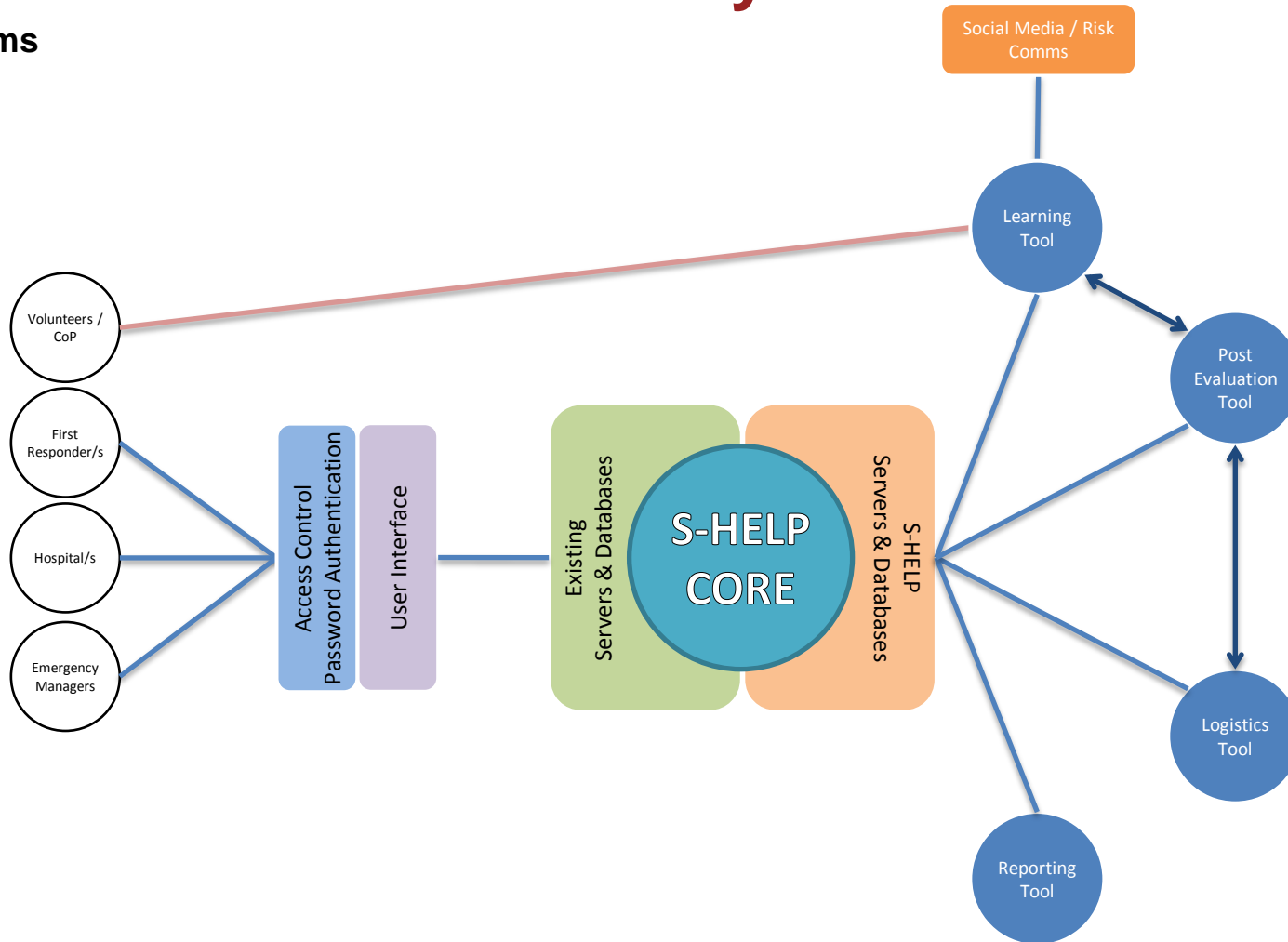
- Tutor as Prompt
- Decision Support Systems
- Central Repository
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- Logistics
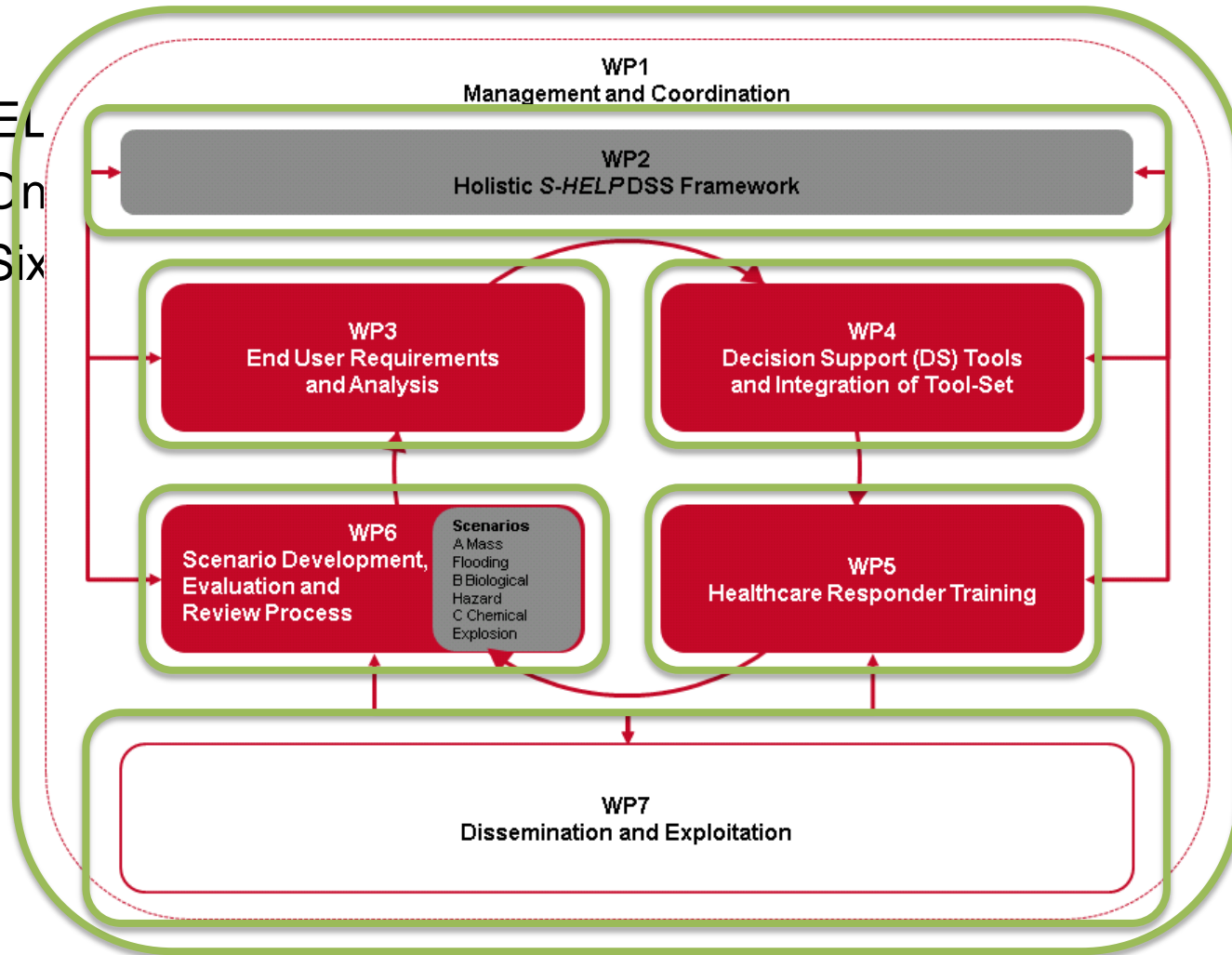- Incident Based Reasoning System

Recovery

Context Diagrams

- Reporting: Baseline, Performance, EM Intelligence
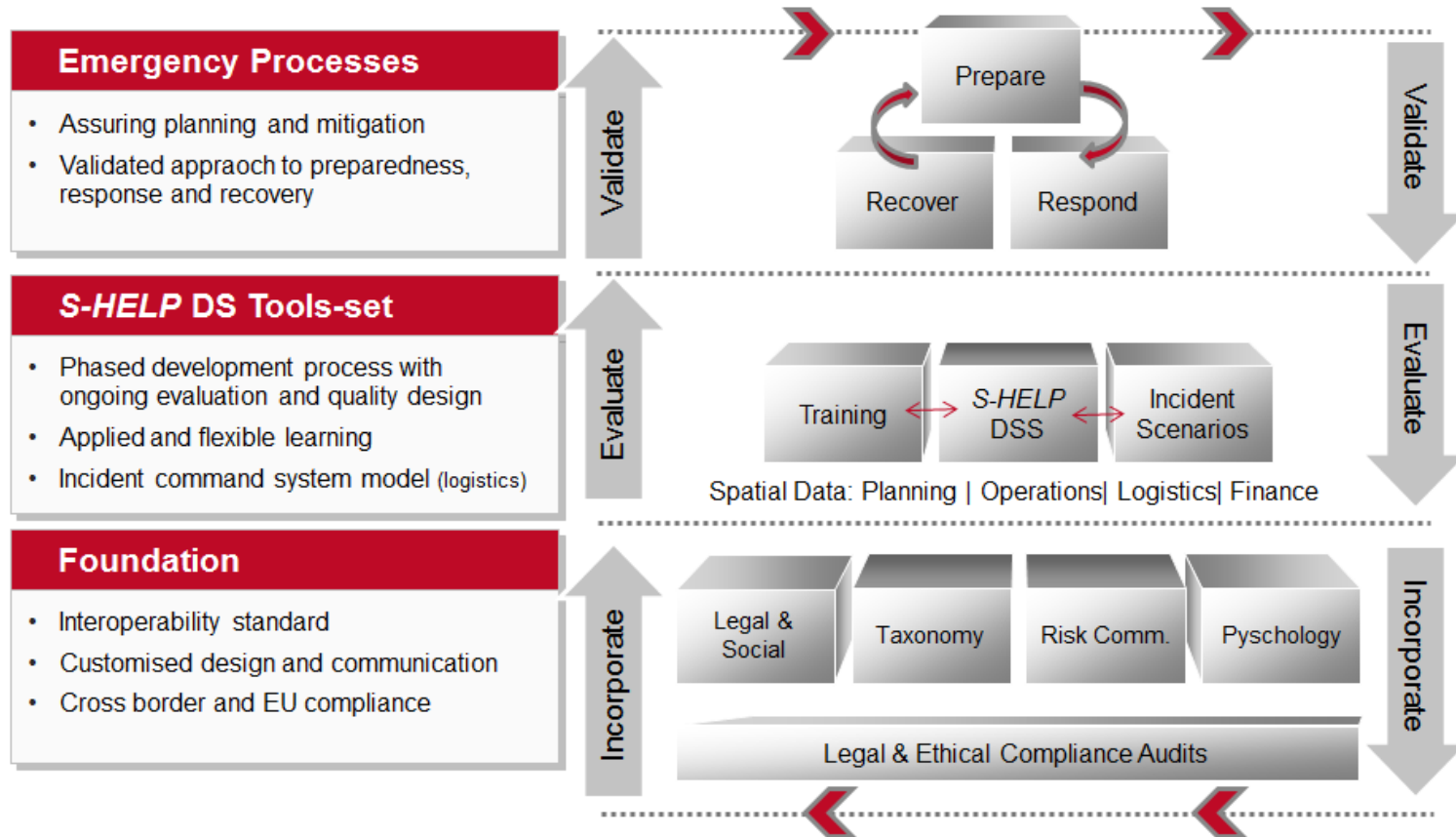- Post Evaluation

Activities

Framework

An integrated development and learning life-cycle:

Emergency Processes
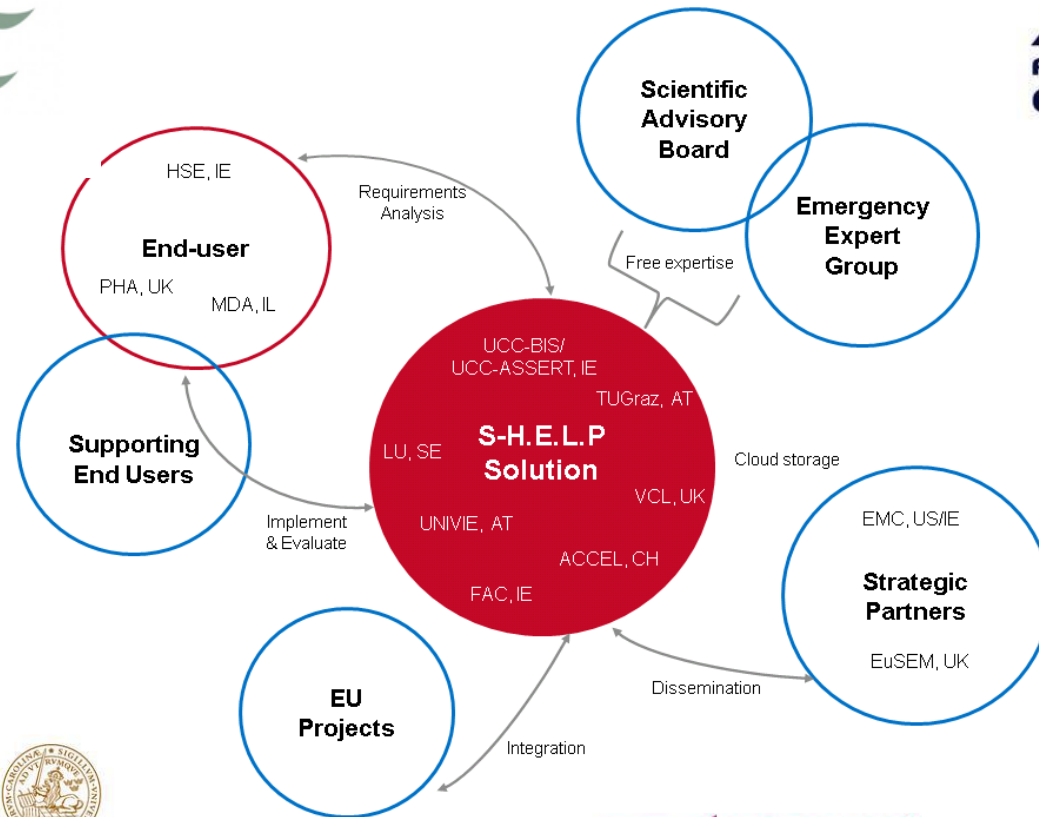
- Assuring planning and mitigation
- Validated appraoch to preparedness, response and recovery

Validate

Prepare

Recover   Respond

Validate

S-HELP DS Tools-set

- Phased development process with ongoing evaluation and quality design
- Applied and flexible learning
- Incident command system model (logistics)

Evaluate

Training ↔ S-HELP DSS ↔ Incident Scenarios

Spatial Data: Planning | Operations| Logistics| Finance

Evaluate

Foundation

- Interoperability standard
- Customised design and communication
- Cross border and EU compliance

Incorporate

Legal & Social   Taxonomy   Risk Comm.   Pyschology

Legal & Ethical Compliance Audits

Incorporate

S-HELP Consortium

Contact

S-HELP

Dr Karen Neville

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